

24/7 ACCESS TO CARE CATAWBA VALLEY MEDICAL GROUP

At Catawba Valley Medical Group (CVMG), we have you covered 24/7. We're here for you after clinic hours during the week, and on weekends too!

Important - Do not ignore a health emergency. If a situation seems life threatening, call 911 right away.

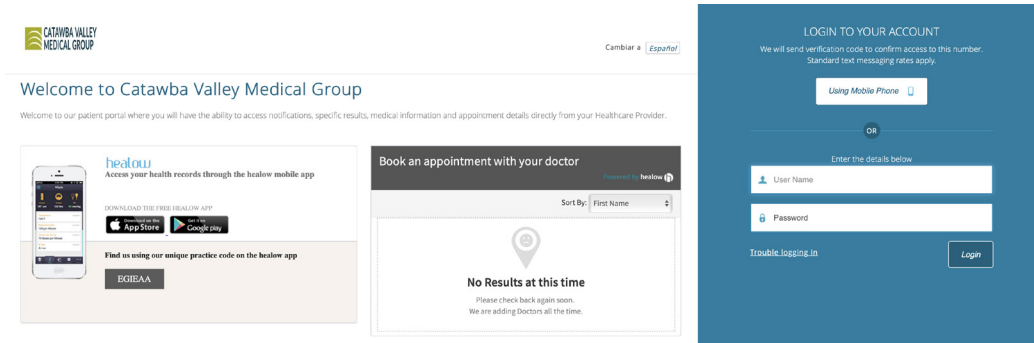
Not a health emergency?

We offer extended hours, making it easier to receive care during hours that suit your schedule. Some practices are open early in the morning, in the evening, or on the weekend. Visit www.cvmgonline.org to see if your physician's office offers extended hours.

During office hours:

Contact your CVMG physician's office by phone

OR Contact your CVMG physician's office by patient portal: <https://cvmgonline.org/patient-portal/>



After hours/Weekends/Holidays:

Call 828.324.0258 to speak with the CVMG physician on-call OR See a CVMG provider at:

Urgent Care:

Catawba Valley Urgent Care – Piedmont (Hickory, NC):

Weekdays: Monday-Friday 8:00am -8:00pm

Weekends: Saturday 8:00am- 8:00pm and Sunday 9:00am -5:00pm

Holidays: (Regular hours *unless otherwise posted*)

Address: 2972 N. Center Street, Hickory, NC 28601-1159

Phone: 828.431.4955



Catawba Valley Urgent Care – Maiden (Maiden, NC):

Weekdays: Monday-Friday 5:00pm -6:30pm

Weekends: Saturday 9:00am -1:00pm

Address: 137 Island Ford Road, Maiden, NC 28650

Phone: 828.428.2446



Catawba Valley Urgent Care – Claremont (Claremont, NC):

Weekdays: Tuesday & Thursday 5:30pm - 8:30pm

Address: 3114 West Main Street, Claremont, NC 28610-9609

Phone: 828.459.7324



Choose the right health care setting when you need it.

The quality and cost of medical care can vary widely, depending on where you go for treatment and services. If possible, go to your Catawba Valley Medical Group (CVMG) primary care/family doctor for medical care. Your CVMG team knows you best and can quickly access your medical records.

There are times when you might need treatment and services at facility other than your doctor's office. The following are examples of different health care providers and the services they generally provide:

Doctor's Office Visit	Urgent Care Center Visit	Emergency Room Visit
\$ - Lowest Cost	\$\$ - Slightly Higher Cost	\$\$\$\$\$\$\$\$ - Highest Cost
<p>Visit your doctor's office when you need routine care or treatment for current, non-life threatening health issues. Your doctor knows you and your health history and can provide:</p> <ul style="list-style-type: none"> ◆ Routine checkups ◆ Annual wellness visits ◆ Preventive care ◆ Immunizations ◆ Treatment of minor injuries, sprains and strains ◆ Treatment of common infections ◆ Care to manage your general health* ◆ Same day appointments ◆ Saturday clinic (walk-in and scheduled appointments) ◆ A CVMG physician on-call available to speak with you by phone when the clinic is closed 	<p>Urgent care centers offer treatment for urgent, but non-life threatening injuries or illnesses. They are available on a walk-in basis and offer extended weekday hours and weekend hours to provide:</p> <ul style="list-style-type: none"> ◆ Treatment of minor infections ◆ Treatment of minor injuries, sprains, strains, minor broken bones ◆ Small cuts that may need a few stitches* <p><i>Catawba Valley Urgent Care-Piedmont is part of the CVMG Network. We have a shared electronic medical record, which allows us to coordinate care and communication among your health care providers.</i></p>	<p>The Emergency Room (ER) is for the treatment of life-threatening conditions that require immediate medical attention such as:</p> <ul style="list-style-type: none"> ◆ Chest pain ◆ Difficulty breathing ◆ Signs/symptoms of stroke ◆ Sudden change in vision ◆ Severe injury ◆ Heavy bleeding ◆ Large open wounds ◆ Major broken bones* <p><i>Catawba Valley Medical Center and CVMG are part of the same health care system, which allows the hospital and your doctors to care for you in the hospital and at home.</i></p>

* This is a sample list of services and is not all-inclusive

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Catawba Valley Medical Group not does discriminate on the basis of sex, age, national origin, disability, or race in its health programs.
 Español (Spanish) ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.
 繁體中文 (Chinese) 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電
 Hmoob (Hmong) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu